## **CASCADE MEDICAL CENTER**

**SUBJECT:** JOB DESCRIPTION

REGISTERED NURSE

**SUPERVISOR:** Director of Nursing

**SHIFT:** Day Shift and/or Night Shift

## A. SCOPE AND PURPOSE

Provide professional nursing care in collaboration with other healthcare team members in a quality, cost effective manner. Coordinate the ongoing assessment, planning and treatment of patients. Promote and communicate physical, spiritual and emotional well being of patients and families. Maintain accurate and complete documentation of nursing services, patient response to treatment and progress while promptly communicating the same to medical providers and healthcare team members. Support and promote the healthcare team of CMC.

# B. CONDITIONS OF EMPLOYMENT

Basic conditions of employment form the fundamental performance requirements for continued employment. To support and fulfill the mission and purpose of Cascade Medical Center, all employees, regardless of job title, are expected to perform their job duties in accordance with these standards. This expectation includes excellent customer service to patients, family and community members, and co-workers; integration of quality improvement initiatives in all aspects of the job, and ethical professional and personal behavior. Meeting these expectations is a minimum requirement for continued employment.

# C. BASIC CONDITIONS OF EMPLOYMENT STANDARDS

- 1. Customer Service: Actively listen to customer needs/concerns and respond in a timely and courteous manner. Exhibit friendly, positive demeanor. Meet or exceed customer expectations with a human, personal feel. Be an active member of the Cascade community. Work as a team player.
- 2. Quality: Maintain levels of quality of service/product that meet or exceed customer expectations through demonstrated contributions to process/system improvements. Participate in and support the work of quality committees and special projects as assigned.
- 3. Professional/Personal Conduct: Demonstrate positive personal attitude. Manage time in efficient, customer driven manner. Maintain skills in accordance with job parameters. Participate in medical center compliance program. Accept direction and/or provide direction in a cooperative and positive manner. Safeguard patient confidentiality.

# D. <u>ESSENTIAL JOB FUNCTIONS AND STANDARDS</u>

Clinical (65%): Provide direct patient care and perform clinical intervention according to CMC policies, procedures and competency standards according to individual patient age-related needs.

- Demonstrate knowledge, skill and ability to recognize, analyze, problem solve, make decisions and evaluate for optimal patient outcomes.
- Integrate knowledge, experience, professional standard and CMC policies and procedures into nursing practice.
- Collaborate, communicate and cooperate with other healthcare team members to develop, implement and revise individual patient treatment plan and goals.
- Identify and provide patient and family education directly, by telephone or electronically.
- Prepare and manage patient discharge or transfer plans and arrangements.
- Provide and manage, following protocols, emergency/urgent/outpatient care.
- Maintain a safe, comfortable and therapeutic environment for patients, families, customers and CMC team members.
- Comply with CMC policies regarding patient safety, privacy, security and confidentiality.
- Delegate provision of services to licensed/nonlicensed personnel within their scope of practice as necessary.
- Transcribe medical order; maintain patient records, census records and patient care supplies; answer phones, intercom, EMS radio as necessary.
- Post patient care charges as necessary according to CMC standards.
- Demonstrate competent usage and care of cardiac monitoring equipment.
- Function as a nurse supervisor when on duty.
- Act as an administrative representative after hours as appropriate.
- Meet CMC customer service standard including interpersonal communication and professional conduct expectations.

Interpersonal Relations (25%): Engage in professional and personal conduct that promotes quality services to patients, customers, and healthcare team members. Provide leadership and guidance to team members under direct supervision. Support and promote positive interpersonal and working relationships with all CMC staff. Aid in the fulfillment of the CMC mission by promoting the positive healthcare image of CMC throughout the community.

- Provide direct, quality assistance to medical team providers.
- Communicate clear and concise information with provider to assist with proper management of patient care.
- Participate with provider in the clarification and articulation of individual patient care goals.
- Communicate clearly and therapeutically with patient and families the treatment and plan of care.
- Respond to patient and customer concerns in a timely manner.
- Demonstrate commitment to patient welfare, providing reassurance and emotional support.

- Identify levels of patient and customer cultural and religious beliefs and practices.
- Respond to changing needs and requirements of CMC with a flexible and positive attitude.
- Provide direct supervision of assigned staff, monitoring performance and standards of practice compliance.
- Offer and receive assistance as needed.
- Comply with CMC policies and procedures for conflict resolution.
- Communicate with supervisor or department director regarding patient care issues or incidents.
- Assist with new employee orientation and continuing education.
- Comply with privacy and confidentiality policies regarding patients and families, as well as CMC affairs, at all times.

Professional and Technical Skills Development (10%): Actively participates in maintaining/updating technical skills. Demonstrates competency standards. Participates in other professional duties and activities for the improvement of the delivery of quality care and the position and image of CMC.

- Attend and participate in staff meetings, inservices and education programs.
- Pursue and maintain current licensure and certification requirements.
- Perform other duties as assigned.

# C. QUALIFICATIONS

Education: Graduate of an accredited registered nursing program.

Licensure: Current, active Idaho registered nurse license

Certifications: Current BLS/CPR and ACLS certification (or willing to

obtain ACLS within 3 months of hire date).

Experience: Emergency or acute care and rural hospital experience

preferred. Strong leadership and communication skills and ability to think critically and perform duties independently.

## D. WORKING ENVIRONMENT

Risk of exposure to (check those that apply and list "other")

 X
 Blood & bodily fluids
 X
 Latex
 X
 Odors, chemicals

 X
 Disease
 X
 Hazardous drugs
 Other:

 X
 TB (to require mask)
 X
 Mechanical/Electrical
 Other:

## E. PHYSICAL REQUIREMENTS

Please complete based on a normal day's work.

Employees are asked to sign a statement indicating whether they can perform the essential functions of their position. Requests for accommodation will be considered on an individual basis.

Classifications	Max	Frequent	Occasional	This Job
Sedentary	10 lbs.	-	-	
Light	25 lbs.	10 lbs.	-	
Medium	50 lbs.	25 lbs.	10 lbs.	X
Heavy	100 lbs.	50 lbs.	20 lbs.	X
Very heavy	>100 lbs.	-	-	

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	Frequent	Occasional	Limited
	> 60% of day	30% of day	Up to 30% of day
Sitting		X	
Twisting/turning from waist		X	
Standing	Х		
Climbing			X
Crawling			
Left/right foot movement		X	
Walking	Х		
Bending		Х	
Stooping		X	
Kneeling			X
Squatting			X
Push/pull objects on roller/wheel			X
Push/pull objects not on rollers/wheels			X
Reaching above shoulder level		X	
Reaching below shoulder level		X	
Moving objects horizontally (left to right)		X	
Moving objects vertically (up and down)		Х	
Handing (holding, grasping, working with		х	
hands)			
Fine finger manipulation (size, shape,		x	
temperature, texture by finger receptors)			

	Check If
	Appropriate
Senses needed to perform essential functions of the position: Hearing,	
talking, depth perception, color, vision, touch and smell.	X
Maintain a stable posture and gait with hands free to perform anticipated	
or routine and emergent patient care.	X
Endurance (cardiovascular fitness)	
Physically and mentally able to work extended hours when necessary	X

I have read the job description above and agree that the job to the best of my ability:	at I am qualified and able to perform
Employee Signature	Date
Administrator Signature	 Date