

Cascade Medical Center Board Minutes
July 28, 2026
CMC Conference Room/Microsoft Teams
12:00 pm – 2:00 pm

Trustees present in person: Rachel Smith, Tom Watson, Michael Drury, Lesa Becker and David Croshaw

Trustees attending remotely via Microsoft Teams: David Gough

Members absent and excused: Jacque Zemlicka

Others present in person or remotely: Tom Reinhardt, Sarah Hasbrouck, Randy Kyrias, Sylvia Kober and Teri Coombs

Call to Order: Meeting called to order by Rachel Smith at 12:03PM.

Rachel Smith stated that the posting of today's meeting agenda complied with Idaho Open Meeting Laws, noting that the agenda was posted at the Cascade Post Office, the two east entrances of Cascade Medical Center, as well as on CMC's website by July 23rd, 2026.

Mission Moment:

Rachel shared an online review from a patient's ER visit calling out Sam Jensen specifically but sharing that all of the ER staff were amazing in providing his care and making sure he was comfortable. She also shared a recent, personal experience at the Donnelly clinic on a Sunday. She appreciated that it was open and the InstyMeds machine dispensed the medication needed without having to wait another day for the pharmacy in Cascade to be open.

Approval of Agenda:

Rachel Smith asked if there were any updates to the agenda. Michael Drury made a motion to approve the agenda as posted; David Croshaw seconded this motion. All members were in favor, motion passed.

2. Public Comment:

No public comment was made during the meeting of the Board.

3. Consent Agenda:

- a) Approval of the Minutes of the June 23rd, 2026 BOT meeting.
- b) July 2026 Medical Staff Minutes & June 2026 Utilization Report

The members of the board reviewed the consent agenda items for additional discussion. Rachel Smith asked the members of the Board if any items that needed to be withdrawn from the consent agenda for further discussion. Hearing that no items needed to be withdrawn from the Consent Agenda, Rachel Smith adopted the items within the Consent Agenda.

4. Old Business

Stibnite Mine Clinic

Tom shared a brief update on the status of the Stibnite Mine contract, stating it is being prepared for signature. He also shared that the two modular buildings have been delivered to the mine site and work is underway to tie them into the utilities.

Epic/MultiView Conversion Status

Efficiency and optimization work continue in both systems. Randy is working with both vendors to provide further mapping guidance.

Donnelly Physical Therapy

Tom shared that Donnelly PT is exceeding the projections of the ProForma.

Tom asked that the Board suspend discussions on Donnelly PT and Epic/Multiview as a standing agenda item on future meetings. He will share if any relevant updates as needed. The members of the Board were agreeable to removing these two items for future meetings.

RHTP Funding

Still waiting on applications to open from the State, but CMC is ready to submit projects when the state is ready.

Gem State Radiology Contract Status, Remote Ultrasound

Tom shared an update to the Gem State Radiology contract, stating a new agreement has been signed.

Tom also shared that he and Bryan met with a company that employs a remote ultra sonographer. He shared that the equipment is large and expensive, so this is not an option for CMC at this point given the ultrasound volumes. He stated that ultrasound is available in McCall, so CMC will continue sending patients that way.

5. New Business

Q3 Financial Report

Randy shared slides on Q3 financials with the Board, calling out that the ER volumes have increased this year compared to prior years, although overall volumes are down 3%. Randy spoke about some of the data points involved with getting the new systems online, explaining swings from month to month.

Randy also noted that it does appear there has been an improvement in charge capture using the Epic software. Not only is this having a positive impact on gross charges, but it is also having a positive impact on net revenue as well.

While sharing the YTD data, Randy did call out that the difference in contractual adjustments compared to last year is due to the conversion from a CAH to an REH facility. He spoke on supplemental patient revenue, stating that the REH payment as well as cost report settlements will now be located there. Mike Drury also shared that the supplemental patient revenue is meant to offset the increase in contractual adjustments with the REH conversion.

For expenses, Randy shared that the increase in purchased services is directly related to the Epic/MultiView conversion. He shared the balance sheet and an updated KPI dashboard, showing strong days cash on hand and days in AR metrics. He spoke about the process of closing out Athena by the end of this FY.

2027 Budget

Randy shared the proposed FY27 Operating & Maintenance/Capital Budget, asking that the board approve it for publishing. He spoke about the methodology used to create the proposed budget and noted that while it is a favorable budget, he is comfortable with this projection. Michael Drury asked Randy to speak about the gross revenue increase of 14.9%, which Randy discussed is the result of better charge capture with Epic. Michael Drury spoke to the 13.5% increase in Salary/Wages, sharing that while a 4% overall increase to salaries is in the budget, the 13.5% reflects a fully staffed facility. Randy spoke about the 25% increase in Health/Dental/Vision increase. He shared that he and Tom are already looking at options for next year in attempt to minimize the increase. Michael Drury reiterated that while it is a favorable budget, he is confident in the FY27 Budget that Randy is presenting. It was reviewed in full at Finance Committee, and both he and David Croshaw supported this budget to be posted.

Lesia Becker made a motion to allow Randy to publish the FY27 Budget as presented to the Board. Tom Watson seconded the motion. All members were in favor, motion carried.

2026 Employee Engagement Survey Results

Tom shared the results of the Staff Satisfaction Survey, including efforts that took place after the survey last year, to make staff feel more comfortable and successful at work. He shared two metrics that, when compared to Gallup National Employee polls, exceeded national averages. Tom discussed the action plans for what CMC is doing well and the areas of opportunity to improve.

2026 CMC Foundation Fundraiser

Tom asked Craig and Teri to discuss the work the Foundation is doing, as well as discuss the upcoming fundraiser golf tournament. Craig discussed the raffle they are promoting for a trip to the Masters this next year, as well as sharing the CMC Foundation website and their continued efforts to raise funds to support the needs of the hospital.

6. Committee Reports:

Quality Assurance, Performance Improvement and Compliance Committee:

Members:

Aline Lee, Chairperson
Lesia Becker
David Gough
Tom Watson
Tom Reinhardt
Teri Coombs
Dr. Katie Camarata
Sylvia Kober
Brianna Haderlie

The Quality Assurance, Performance Improvement and Compliance Committee did not meet this past month.

Finance Committee:

Members:

Michael Drury, Chairperson
David Croshaw
Jacque Zemlicka
Randy Kyrias
Tom Reinhardt

The Finance Committee did meet this past Friday and shared that they had a detailed discussion of Randy's assumptions for the FY27 budget, with nothing more to add.

Strategic Planning Committee:

Members:

David Gough
David Croshaw
Tom Reinhardt
Tom Watson
Karolyn Plehal
Mike Saunders
Charlie Gowing
Ann Young

The Strategic Planning Committee did not meet.

7. Executive Session:

An Executive Session was held during the meeting for the purpose of discussing the purchase of real estate, under Idaho statute 74-206(c).

Tom Watson then made a motion to enter into executive session for the purpose of discussing the purchase of real estate. Michael Drury seconded this motion. All members of the Board were polled individually and agreed to enter executive session at 1:04pm.

The members of the Board were polled to exit the executive session; all members were in favor. Executive session ended at 1:16pm.

8. Other/Next Steps:

Outcome of Executive Sessions

Purchase of real estate under Idaho statute 74-206(c)
No decision was made as a result of the Executive Session.

Agenda Items for Next Meeting

-Budget Adoption – Public Meeting
-Department Overview – Business Office
-Telemedicine Provider Credentialing

Meeting Evaluation

-Good meeting, very efficiently run.

Adjournment: David Croshaw made a motion to adjourn the meeting; Lesa Becker seconded this motion. All members are in favor, motion passes. Rachel Smith adjourned the meeting at 1:22PM.